



QESS  
WORKSHOP

# INTRODUCTION TO CHATBOTS

All are Welcome



Free Registration

## Abstracts

Chatbots have been using by educators rapidly in the past few years. This seminar introduces basic operations of Chatbots and compare available chatbots' software in the market. An overview will be given on the use of Chatbots in higher education sector with an example of how to use Chatbots to support teaching will be presented. Key features of a selected software botpress are explained in detail. Participants are introduced how to set up a simple Chatbot in step-by-step manner and can create their own chatbots ready for use by the end of the session.



Speaker

**Dr Edmund Wut**

Senior Lecturer of Division of Business  
and Hospitality Management  
CPCE, PolyU

Dr Wut is a Senior lecturer of the Division of Business and Hospitality Management, where he teaches courses in crisis management and research methods. He obtained his MSc in Mechanical Engineering from The University of Hong Kong and PhD from University of South Australia. His interdisciplinary research interests cover corporate social responsibility and research methods. He has published papers in international journals such as Tourism Management, Social Responsibility Journal, International Journal of Consumer Studies and Young Consumers. Dr Wut is currently a Senior member of the Institute of Industrial Engineers and Chartered Marketer with The Chartered Institute of Marketing.

Moderator

**Dr Peggy Ng**

Head of Marketing and Communications Office  
Principal Lecturer of Division of Business and Hospitality Management  
CPCE, PolyU

\*\* This workshop will be held in a computer lab. In-person participants are welcome to bring their own laptops if they prefer.

19 Dec 2024



10:00 -13:00



English



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In-person or  
online via  
Microsoft Teams



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<https://www.cpce-polyu.edu.hk/qess/chatbot>